



How to SPOT A SCAM

Be aware of a growing phone scam targeting utility customers.

Phone scammers posing as NES employees call and insist you are delinquent on your bill. They may also threaten to turn off your power, rig caller ID to make it look like the call is from NES or tell you to put the money on a prepaid debit card and ask for the card number. Don't believe it.



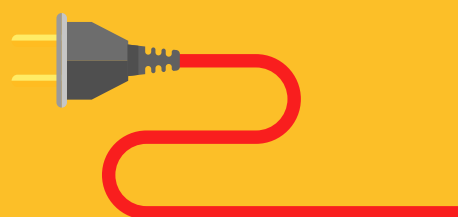
CALLS THAT APPEAR TO BE FROM YOUR UTILITY

Your caller ID may even display "Nashville Electric Service."



IMMEDIATE PAYMENT REQUESTS

If someone requests immediate payment – especially by prepaid debit card – it is a scam.



POWER DISCONNECTION

You may receive threats to turn off power to your home or business within an hour. Some scammers have even gone door-to-door to threaten disconnection.



Suspect a scammer? **HERE'S WHAT TO DO:**

Hang up. Call us at the phone number on your bill: **615-736-6900**. DO NOT pay over the phone if immediate payment is demanded to avoid a disconnection.

